



Wastewater Frequently Asked Questions

Why are Fats, Oils, and Grease bad for my drain?

Keeping these substances out of your drain can save you money in the long run. Pouring bacon grease, for example, down your drain will cling onto the inside of the drainpipes. This residue alone can back up your drains, collecting until it restricts the flow of water. That restriction can cause a sewage backup in your home, business, and/or neighborhood.

What do I do with the leftover fats, oils, and grease if I can't put them down my drain?

Wipe it – Wipe cooking oil, butter, sauces, and salad dressing off cooking equipment using paper towels before washing.

Toss it – Scrape and toss any leftover solid food into the trash before washing the dishes or putting them in the dishwasher.

Clean it – monitor your grease trap weekly.

Does the Wastewater Department have a record of the pipes on my property?

The Wastewater Department is only responsible for the sewer main and does not keep a record of how the pipes run on your property. You could reach out to the city's building and zoning department for those records. 801-569-5060.

I need to connect to the city main – who do I contact?

The Wastewater Department has excellent records of where every connection to the city system is. If you need to know where you connect to the city main call: 801-569-5700.